



## **Treatment Fees, Cancellation Policy and Administrative Fee**

### **Cost of Care:**

In an effort to provide patients with optimal care and results we encourage patients to purchase Care Plans instead of scheduling individual appointments. The Care Plans achieve better results by asking patients to commit to 6-15 sessions of acupuncture, or select a combination Care Plan that also includes Plant-Based Nutrition, and/or Massage Therapy to achieve desired outcomes.

The out-of-plan price for acupuncture is \$55. In plan, the price ranges from \$42-\$49, depending on the plan purchased. Our website details the costs of our 8 Care Plans, and you can easily schedule a free New Patient Orientation to learn what Care Plan we would recommend given your specific condition(s).

### **Our Cancellation Policy:**

**There is a \$20 fee for a missed appointment if you do not give us 24 hours' notice** that you will be unable to make your appointment for whatever reason. Exception only in case of emergency. This enables us to pay our practitioners for the unexpected gap, as we do not double book or overbook; that time is reserved just for you so everyone is seen on time. Our office policy is that no patient will carry a balance (this reduces administrative time), so we ask for a \$20 deposit in the event of a future missed visit with less than 24 hours' notice. This deposit can be made by cash, check or credit card.

If you choose to discontinue care and we have never applied the fee, this amount will be promptly refunded upon request. As long as you are a patient of CAMA, the amount will remain in your account. **However, if you leave the practice and do not request a refund within 6 months of the date of payment, this amount will be used to fund appointments for those who cannot afford them by donation to our Compassionate Care Fund.**

**Administrative Fee:** There is a one-time \$20 fee in order to cover the administrative costs of the practice. The fee is non-refundable.

In summary, the cost of your first visit would be \$40 plus whatever treatment(s) you purchase (either in Care Plan or out).